Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. 🔎

**User Journey Map**

Signs with Smart Connectivity for Better Road Safety PNT2022TMID41559

1. **Phases**



**Driver Monitoring Sensor**

**Proper Management of Vehicles**

**Implementation of NFC**

**User must know the Traffic Signs and their Meaning**

High-level steps your user needs to accomplish from start to finish

1. **Steps**

**Vehicles must pass the Safety Check Parameters**

Faster Easier Communication

**GPS and Ultrasonic Sensors to monitor position**

Knowledge of Traffic Rules

Detailed actions your user has to perform

1. **Feelings**

**Speed Limits are Detected early in comparison**

Flexible Usage

Less Risk of Damage

Reduces the frequency of accidents

What your user might be thinking and feeling at the moment

Cannot avoid Human Error

Conjusted at Peak Hours

Connectivity interference at high traffic

Service Issues may arise

1. **Pain points**

Bad weather affects driving experience

**Too much checkpoints do not provide smooth driving experience**

Severity of Air Pollution

Traffic Volume is huge

Problems your user runs into

1. **Opportunities**

Potential improvements or enhancements to the experience

Reduces Reckless Driving

Vehicle Safety is improved

Improves the Standard of Road Safety

NFC Tags are Affordable